



Islamic Relief Canada:



Sponsorship Guide / Frequently Asked Questions

1

How do you define an orphan?

Islamic Relief defines an orphan as: “A child below the age of 18, without both parents or father, or whose father has abandoned them for a minimum of four years and his whereabouts are unknown, regardless of gender, religion or race.”

2

How much of my sponsorship money will reach the orphans?

The child gets 80% of the donated amount. The remaining amount is spent on administrative expenses that are used for management of the program.

3

Does the orphan receive sponsorship money every month?

The donations are transmitted to your orphan's guardian on a quarterly basis, enabling the guardian to purchase the things the child needs most.

4

How is the sponsorship money spent?

The programme aims to provide basic necessities to orphans, improve their health and nutrition, implement projects within the community and support the orphan educationally and socially.

5

How long will the sponsorship continue?

We encourage a minimum sponsorship time of one year but you can sponsor a child for as long as you wish, until the child reaches the age of 18. Sometimes, the sponsorship has to continue after the child is over the age 18. This could be for medical or educational reasons.

6

What information will I receive about the orphan I sponsor?

When you start your sponsorship, we will send you a photograph and further details of your orphan. In addition to the initial report, we send one annual report within 12-15 months from the date of sponsorship unless there's a delay from the field office due to any political conflict, natural disaster, or any other crisis that requires immediate humanitarian aid. If you choose to cancel your sponsorship after 12 months and you haven't received your annual report yet, you may contact us to receive your report.

7

Can I contact the orphan?

You can email any letters & photographs to your orphan via the following email address orphans@islamicreliefcanada.org. We will check if the letters are suitable and remove any contact details from letters. We will



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then forward it to the relevant field office. Please note that a confirmation or a response can take months due to the workload of the field officers.

8

Can I visit the orphan?

Yes, supervised visits can be organized at the field office after prior arrangement with Islamic Relief Canada. However, visits cannot be made directly to the orphan's home due to our Child Protection Policy. You would be responsible for your own travel arrangements and you will be travelling at your own expense and risk.

9

What are the grounds for an orphan's cancellation from the program?

Sponsorship may be cancelled if the orphan is overage, gets married, has a significant increase in income, moves out of IR working region, or if the family or the child does not co-operate. In this case, we immediately redirect your donations towards a new child and provide the update. In case of death, sponsorship may be transferred to a sibling if they are eligible for the program.

10

What happens if I wish to cancel my sponsorship?

If possible we ask that you give 3 months notice, so that we can find another donor. If this is not possible the orphan will be supported from the Orphan General Fund until another sponsor is found.

11

Can I send extra monetary gifts?

If you wish to give an extra monetary gift to the child, please contact our office. Once we receive the money, we create the extra donation for the child who receives the gift with the next quarter payment.

12

Do you only sponsor Muslim children?

As an organisation Islamic Relief works with a wide range of communities both Muslims and Non-Muslims. We do not discriminate on the basis of religion, gender, race or ethnicity but give aid to those who are most in need.

**PLEASE FEEL FREE TO CONTACT OUR DONOR CARE
DEPARTMENT FOR ANY FURTHER QUESTIONS OR CONCERNS**

PHONE: 1.855.377.4673 EMAIL: INFO@ISLAMICRELIEFCANADA.ORG